

PRIVACY POLICY

UAB Premiauta

Website: <https://uabpremiauta.com/>

Registered address: Rygos g. 9-5, LT-05258 Vilnius, Lithuania

Email: contact@uabpremiauta.com

Effective date: 22 October 2026

1. Introduction

UAB Premiauta ("Premiauta", "we", "us" or "our") respects your privacy and is committed to protecting your personal data.

This Privacy Policy explains how we collect, use, store, share and protect personal information when you visit our website, contact us or use our international logistics and premium vehicle rental services.

We process personal data in accordance with Regulation (EU) 2016/679 (General Data Protection Regulation, or GDPR) and applicable Lithuanian data protection legislation.

2. Data Controller

The controller responsible for the processing described in this Policy is:

UAB Premiauta

Registered address: Rygos g. 9-5, LT-05258 Vilnius, Lithuania

Company registration number: 307191479

Email: contact@uabpremiauta.com

Website: <https://uabpremiauta.com/>

For privacy-related enquiries, please contact us using the email address above.

3. Personal Data We Collect

Depending on your interactions with UAB Premiauta, we may collect the following categories of information.

3.1 Contact Information

- Full name;
- Email address;
- Telephone number;
- Company name and business contact details;
- Correspondence and enquiry details.



3.2 Booking and Service Information

- Requested services;
- Vehicle rental dates and locations;
- Collection and destination details;
- Shipment information;
- Booking history;
- Customer preferences and special instructions.

3.3 Identity and Driver Information

Where necessary for vehicle rental, regulatory compliance or fraud prevention, we may collect:

- Identity document details;
- Driving license details;
- Date of birth;
- Driver eligibility information;
- Other legally required verification information.

We collect such information only where necessary and proportionate for the relevant purpose.

3.4 Payment and Transaction Information

We may process:

- Billing names and addresses;
- Invoice information;
- Payment amounts and transaction references;
- Payment status;
- Relevant payment verification details.

Where payments are handled by external payment service providers, those providers may process payment card or banking information under their own security and privacy arrangements.

3.5 Website and Technical Information

When you access our website, certain technical information may be processed, including:

- IP address;
- Browser and device information;
- Website access dates and times;
- Pages requested;
- Security and server log information;
- Cookie information, where applicable.



4. How We Use Personal Data

We process personal data for the following purposes and legal bases.

4.1 Responding to Enquiries

To respond to requests for information, quotations, availability and services.

Legal basis: Legitimate interests (Article 6(1)(f) GDPR) or steps requested before entering into a contract (Article 6(1)(b) GDPR), as applicable.

4.2 Providing Contracted Services

To arrange and perform logistics, transportation, vehicle rental, chauffeur services and related customer support.

Legal basis: Performance of a contract or steps taken before entering into a contract (Article 6(1)(b) GDPR), where the individual is a contracting party. For business contacts, legitimate interests may apply.

4.3 Payments and Accounting

To issue invoices, administer payments, maintain accounting records and comply with tax requirements.

Legal basis: Performance of a contract and compliance with legal obligations (Articles 6(1)(b) and 6(1)(c) GDPR), as applicable.

4.4 Regulatory Compliance

To comply with applicable transport, customs, taxation, insurance and other legal requirements.

Legal basis: Compliance with legal obligations (Article 6(1)(c) GDPR).

4.5 Security and Fraud Prevention

To protect our systems, investigate suspected misuse, prevent fraud and establish or defend legal claims.

Legal basis: Legitimate interests (Article 6(1)(f) GDPR), where appropriate, or compliance with legal obligations.

4.6 Marketing Communications

Where permitted by applicable law, we may send information about our services, offers or business developments.



We will obtain consent where required and provide an appropriate means of opting out of direct marketing.

Legal basis: Consent (Article 6(1)(a) GDPR) or another lawful basis where specifically permitted by applicable marketing and electronic communications legislation.

5. Cookies and Similar Technologies

Our website may use cookies or similar technologies to support website functionality, security and, where implemented, analytics.

Strictly necessary cookies may be used without consent where permitted by law.

Optional analytics, advertising or other non-essential cookies will be used only after obtaining valid consent where required.

If optional cookies are implemented, visitors must be given clear information about their purposes, providers and retention periods, together with an appropriate means of accepting, rejecting and withdrawing consent.

The exact cookies used should be identified in a separate cookie notice or an appropriately maintained cookie section of this Policy.

6. Sharing Personal Data

We may disclose personal data to third parties where necessary and lawful, including:

- Transport operators and logistics partners;
- Vehicle rental and chauffeur service providers;
- Insurance providers;
- Payment service providers and banks;
- Customs authorities and public bodies;
- IT hosting and technical support providers;
- Accountants, auditors and professional advisers.

We require processors acting on our behalf to handle personal data under appropriate contractual and security safeguards.

We do not sell personal data to advertisers or data brokers.

7. International Data Transfers

UAB Premiauta operates internationally and may need to share certain personal information with service providers or commercial partners outside the European Economic Area.



Where such transfers are subject to GDPR Chapter V, we will use an applicable lawful transfer mechanism, such as an adequacy decision or appropriate safeguards, including the European Commission's Standard Contractual Clauses where required.

Additional protective measures will be applied where necessary.

Information about applicable safeguards may be requested using the contact details provided below.

8. Data Retention

We retain personal data only for as long as necessary to fulfil the purposes for which it was collected, including applicable legal, accounting and regulatory requirements.

Retention periods depend on the nature of the information and relevant legal obligations.

In general:

- Enquiry information is retained for a period reasonably necessary to respond and manage related communications;
- Contractual and transaction records are retained for applicable statutory periods;
- Identity and driver information is retained only for as long as necessary for the relevant contractual, legal or legitimate purpose;
- Technical logs are retained for periods appropriate to security and operational requirements;
- Marketing information is retained until consent is withdrawn or another applicable retention criterion is met.

UAB Premiauta will establish and apply documented retention periods appropriate to each category of personal data.

9. Data Security

We implement appropriate technical and organisational measures designed to protect personal information against unauthorised access, alteration, disclosure, destruction or loss.

Such measures may include access restrictions, secure communications, system maintenance, staff confidentiality obligations and appropriate oversight of service providers.

No internet-based transmission or storage system can be guaranteed to be completely secure.

10. Your Rights Under GDPR

Subject to applicable legal conditions, you have the right to:

1. Request access to your personal data;
2. Request correction of inaccurate or incomplete information;



3. Request erasure of personal data;
4. Request restriction of processing;
5. Object to processing based on legitimate interests;
6. Receive certain personal data in a portable format;
7. Withdraw consent at any time where processing is based on consent;
8. Lodge a complaint with a competent data protection supervisory authority.

Withdrawal of consent does not affect the lawfulness of processing carried out before withdrawal.

You may exercise your rights by contacting contact@uabpremiauta.eu.

We will respond within the time limits prescribed by applicable data protection law, generally within one month, subject to permitted extensions.

11. Supervisory Authority

If you believe that your personal data has been processed unlawfully, you may lodge a complaint with the Lithuanian supervisory authority:

State Data Protection Inspectorate (Valstybinė duomenų apsaugos inspekcija)

Website: <https://vdai.lrv.lt/>

You may also have the right to lodge a complaint with the competent supervisory authority in another EU Member State, including your country of habitual residence.

We encourage you to contact us first so that we can attempt to resolve your concerns.

12. Children's Privacy

Our services are intended primarily for adults and business customers.

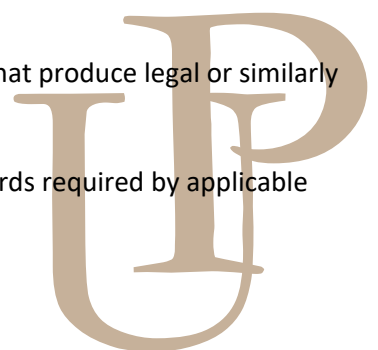
We do not knowingly collect personal data directly from children for marketing purposes.

Where information concerning minors is necessary for a legitimate transport or travel arrangement, it will be processed only on an appropriate lawful basis and subject to applicable safeguards.

13. Automated Decision-Making

We do not intend to make decisions based solely on automated processing that produce legal or similarly significant effects on individuals.

If such processing is introduced, we will provide the information and safeguards required by applicable law.



14. External Websites and Services

Our website may contain links to third-party websites or embedded services, including mapping tools.

These services may process personal information independently under their own privacy policies.

We encourage visitors to review the privacy information of external providers before using their services.

15. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in our operations, technology or legal obligations.

The latest version will be published on our website with the relevant effective date.

Where legally required, we will provide additional notice or obtain consent before implementing material changes to data processing activities.

16. Contact Information

For questions concerning this Privacy Policy or requests relating to your personal data, please contact:

UAB Premiauta

Rygos g. 9-5, LT-05258 Vilnius, Lithuania

Email: contact@uabpremiauta.com

Website: <https://uabpremiauta.com/>

